

LIMITED LIFETIME WARRANTY



BUILT TO LAST. BACKED BY MARCO.

At Marco, we stand behind the quality, craftsmanship, and integrity of every product we make. Proudly American-made, our furniture is designed and manufactured to deliver dependable performance in real learning environments—year after year.

WARRANTY COVERAGE

Marco warrants to the original purchaser that Marco-branded products are free from substantial defects (loss of serviceability) in materials and workmanship under normal use and service, beginning from the date of shipment, subject to the coverage periods below:

- Ten (10) years on Marco products unless otherwise noted
- Limited Lifetime Warranty on metal frames used in chairs and tables

At its sole discretion, Marco will repair or replace any product or component—or any portion thereof—found to be defective under the terms of this limited warranty, or issue a credit not to exceed the original invoice price of the product. This is the purchaser's sole and exclusive remedy for products determined by Marco to be defective.

While specific warranty terms are defined, Marco products are engineered for longevity and built to perform well beyond the stated warranty periods.

EXCLUSIONS & EXCEPTIONS

This warranty does not apply to, and no other warranty is expressed or implied for, the following:

- Sonik® Soft Seating, which is covered by a separate five (5) year warranty
- Normal aging or wear, including fabric softening, stretching, or flattening
- Soft seating foam and fabrics subject to changes resulting from normal use or aging
- Damage caused by misuse, neglect, abuse, or abnormal use
- Damage sustained during transit (refer to Freight Damages or Shortages under Terms & Conditions)
- Modifications or attachments not approved by Marco
- Fabrics or materials covered by a separate manufacturer's warranty
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- One (1) year on movable or mechanical components, including pneumatic lifts, casters, glides, drawer slides, and electrical components
- One (1) year on whiteboard surfaces

Marco products are intended for indoor use only. Variations in color, grain, or texture inherent in materials such as laminates, paints, and plastics are natural characteristics and are not considered defects.

LIMITATIONS OF LIABILITY

Marco's liability under this Limited Lifetime Warranty is limited solely to the repair, replacement, or credit of defective products, at Marco's option.

- Labor, installation, and freight costs are not covered
- All incidental or consequential damages are expressly excluded, including but not limited to loss of use, lost profits, personal property damage, or third-party claims
- Marco is not responsible for damage to customer property resulting from product incompatibility with flooring or other customer-owned materials

WARRANTY SERVICE

For warranty service or questions, please contact:

Marco Customer Support @ 888-627-2601 | www.madebymarco.net